# Luxeline Ambassador Agreement

Creator Collaboration and Referral Program

LUXELINE PTY LTD | ABN 56 699 032 043

Agreement version 2026-11-08.5

## A. BACKGROUND AND AGREEMENT

This agreement is between LUXELINE PTY LTD trading as Luxeline (Luxeline, we, us) and the applicant identified in the accompanying application (you, the ambassador). It records the qualifying wholesale purchase, promotional content obligations, permission to reuse collaboration content and continuing referral arrangement.

Your verified account email, name, selected wig and configuration, delivery selection, confirmed qualifying price and currency are recorded with your application and form part of this agreement. Review that summary before signing or paying. The exact accepted agreement and cost record remain associated with your application; later website edits do not silently replace them.

## 1. INTERPRETATION AND KEY TERMS

Qualifying purchase means the selected collaboration wig bought with your unique one-time purchase code at verified wholesale cost, with no Luxeline margin and shipping included.

Continuing referral code means your separate approved code for later customer sales. Collaboration content means completed material you knowingly create and publish or supply for this collaboration; it does not include unrelated or private material, accidental sharing or unpublished drafts.

Actual receipt means the customer actually receiving the referred order, supported by delivery evidence. Eligible net sales revenue and when commission becomes payable are defined in section 5. A reference to mandatory rights includes applicable consumer, cancellation, withdrawal, privacy and copyright rights that cannot lawfully be excluded.

## 2. ONE TIME QUALIFYING PURCHASE

Each new applicant receives a new unique, automatically generated one-time purchase code. It is restricted to the intended applicant and selected wig and configuration, may be used once, and must not be shared or transferred.

Luxeline confirms the selected product, delivery selection and all-inclusive qualifying price against cost evidence before payment. The price is verified wholesale cost with no Luxeline margin. Shipping is included, with no additional shipping charge. Your own qualifying purchase does not earn referral commission.

The one-time code is separate from your continuing referral link and referral coupon code. Possessing it does not itself activate continuing referral benefits. It is not a discount offered to referred customers.

## 3. ELECTRONIC ACCEPTANCE ONLINE PAYMENT AND ACTIVATION

Luxeline and you consent to using the signup form to record your electronic acceptance. Review the agreement and offer summary, type your full name and affirmatively confirm acceptance. Your account, typed name, accepted text and version, acceptance time and selected offer record provide evidence of what was agreed. You may retain the agreement or request a copy from info@luxeline.com.au. Contact us before submission if you need to correct an input error or discuss another way to record acceptance.

You must sign and accept the agreement and complete the qualifying purchase using your own money through a supported online checkout payment method. Cash, cash on delivery and other offline methods are not accepted for this qualifying purchase. A supported online gateway may offer its own instalment arrangement under that provider’s terms.

Continuing referral benefits activate only after recorded agreement acceptance and confirmed successful online payment for the qualifying purchase. Pending or failed payments do not qualify. Luxeline must not substitute an unagreed wig, price or delivery selection without your agreement.

## 4. CONTINUING REFERRAL LINK CODE AND ATTRIBUTION

After activation, you receive a continuing referral link and individual referral coupon code. You are responsible for sharing them with your audience and customers. Customers follow the link or use the code at checkout so eligible sales can be attributed to you.

You may request a preferred continuing code, subject to availability, reserved-name and other name restrictions, uniqueness checks and approval. No requested name is guaranteed. If a request cannot be accepted, an available alternative is required. Your one-time purchase code is generated automatically.

You earn 20% commission only on eligible sales attributed to your approved link or code. Your own purchases, including the joining purchase, earn no commission. No commission is guaranteed for untracked sales and no amount of earnings is guaranteed. The referral code identifies the referrer; this agreement does not offer referred customers a price discount.

If you believe an attribution or calculation is incorrect, contact Luxeline with the relevant order or referral evidence. We will review the records and correct a verified error. A review is not a promise to credit a sale whose eligible attribution cannot be established. You must not impersonate Luxeline, misuse another person's code or make unconfirmed price or delivery promises.

## 5. NET COMMISSION RECEIPT HOLD AND PAYMENT

Commission is 20% of eligible net sales revenue for the attributed customer order. Start with customer-paid revenue retained after discounts and full or partial refunds, excluding actual pass-through taxes collected for an authority. Subtract the verified actual payment-processing fee and actual outbound fulfilment shipping cost attributable to that same order. Adjust those deductions for verified fee refunds or shipping credits. Do not deduct product cost, duplicate charges, estimated costs or arbitrary fees.

For example, if tax-exclusive retained revenue is $100, the verified payment fee is $3 and actual outbound shipping is $7, commission is 20% of $90, or $18. If $50 of that revenue is later refunded and those verified costs remain unchanged, the revised entitlement is 20% of $40, or $8. The example is a calculation, not a promise of any product price, fee or shipping rate.

Commission is held for seven days from verified actual customer receipt, not from order, dispatch or estimated delivery. If no qualifying return request is made within that commercial window, and the required fee and shipping evidence is verified, eligible commission becomes payable. Missing receipt or cost evidence leaves it pending until resolved; no receipt date or deduction is guessed.

A timely return request keeps affected commission pending while the request is assessed and while the item is in transit. A full refund removes the corresponding commission; a partial refund reduces it appropriately. Later valid refunds and chargebacks also adjust the entitlement. The eligible amount cannot generate a negative commission.

Luxeline must keep transparent calculation and payment records and explain pending items or adjustments on request, while protecting other customers' personal information. If already paid commission is later reduced, record the difference in the commission balance and account for it against future amounts as appropriate. This does not authorise an automatic debit from your bank account, an arbitrary penalty or an extra collection fee.

Luxeline must settle payable commission promptly using payment details separately confirmed with you. This agreement does not promise an instant automatic transfer, a monthly batch date or a particular payment method. Payment execution must not be delayed indefinitely at Luxeline's discretion.

The seven-day commercial window and commission hold do not reduce mandatory consumer or withdrawal rights. Where applicable, UK and EU distance-sale rules generally allow a 14-day withdrawal period, subject to lawful exceptions. The commission hold remains seven days; a later valid refund still adjusts commission. No blanket hygiene or custom-item exception is assumed for all wigs.

## 6. PROMOTIONAL CONTENT BRAND TAGS AND DISCLOSURE

You must create and publish promotional content featuring the specific collaboration wig or product. There is no fixed posting schedule, deadline or minimum post count.

Every piece you publish featuring that collaboration wig or product must include at least a Luxeline brand tag. On Instagram and TikTok, tag @luxelineglobl. On another platform, use the official account details supplied by Luxeline. This applies to every relevant published piece, not only the initial promotion.

Clearly disclose the commercial collaboration and that you may earn commission. Make the disclosure easy to notice and understand, using a clear advertising label such as Ad or Advertising where appropriate. Describe your honest experience and do not make false, misleading or unsupported claims. The agreement does not require a false or exclusively positive endorsement.

## 7. PERMISSION TO REUSE COMPLETED COLLABORATION CONTENT

You grant Luxeline a non-exclusive licence to repost and use completed collaboration content that you knowingly publish or supply for this collaboration, solely in Luxeline's own brand marketing, including its website and brand social channels. This is an express permission from you; buying or owning the wig does not transfer copyright or automatically license unrelated or private material.

Luxeline may make reasonable format changes such as resizing, cropping, adding captions or adapting layout for those permitted channels. Edits must not misrepresent your experience or create a false endorsement. Luxeline must reasonably attribute your authorship and respect your moral rights. Your name or likeness may be used only as part of that licensed collaboration material, not as a separate general personality endorsement.

You retain copyright. The permission has no fixed contractual expiry for completed collaboration content already knowingly licensed. Ending future participation does not itself remove that permission, but its purpose and scope remain limited as above and are subject to mandatory rights and any lawful withdrawal or termination. Discuss a use or removal concern with Luxeline in writing so both parties can address the particular content and circumstances.

Only rights you own or are authorised to license are covered. Tell Luxeline about any photographer, music, performer, likeness or platform restrictions before reuse. Luxeline must respect those limits and obtain further permission where needed. The licence does not grant exclusivity, copyright ownership, independent third-party commercial licensing or AI-training rights. Broader uses require a separate written agreement. Neither party receives social-account passwords or account access through this permission.

## 8. PERSONAL INFORMATION AND RECORDS

We use account, application, offer and order details, electronic acceptance records, and referral, delivery, return, commission and payment evidence to verify and administer the program, fulfil orders, settle commissions, prevent fraud and resolve concerns.

Information is handled under the published privacy policy at https://luxeline.com.au/privacy/ and applicable privacy law. Contact info@luxeline.com.au to ask about your information, seek access or correction, or raise a privacy concern. Program administration does not require a social-account password. Do not misuse or publish customer information you legitimately receive through the program. This agreement does not turn private or unrelated material into licensed marketing content.

## 9. FAIR ENDING CHANGES AND RESOLVING CONCERNS

Either party may end future participation by written notice. Where a concern can reasonably be corrected, the parties should explain it and allow a reasonable opportunity to respond or correct it. A temporary pause may be justified to address reasonably suspected fraud, unlawful promotion or account security risks; explain the reason and review the concern fairly.

Luxeline may deactivate the continuing link and code when participation ends. Eligible sales attributed before deactivation remain assessed and payable under section 5, including its return and adjustment rules. Ending participation does not itself erase accrued eligible commission, create a penalty or turn the purchased wig into an additional repayment debt. The completed-content licence remains limited by section 7.

Material changes to the accepted commercial terms require agreement and operate prospectively. They do not retrospectively replace a recorded accepted offer, commission entitlement or licensed-content scope. If a future arrangement is not agreed, either party may end future participation without forfeiting amounts already earned under the accepted terms.

Raise a dispute or review request with info@luxeline.com.au so both parties can consider the relevant records and try to resolve it fairly. Neither party is the final judge of its own compliance. Nothing requires you to waive a lawful remedy or prevents either party using a competent court, regulator or other available dispute process.

## 10. PURCHASE RIGHTS AND GOVERNING LAW

The qualifying purchase remains subject to applicable Luxeline purchase terms and the published refund and returns policy. The seven-day commercial return window is additional to mandatory rights. Nothing in this agreement excludes consumer guarantees or applicable cancellation, withdrawal, privacy, copyright or other rights that cannot lawfully be excluded.

Western Australian law and applicable Australian law govern this agreement. The parties submit to the non-exclusive jurisdiction of competent Western Australian courts, without removing mandatory rights or remedies available in another relevant market.

## 11. ACCEPTANCE AND INDIVIDUAL APPLICATION RECORD

Your accompanying application identifies your name and verified email, selected wig and configuration, delivery selection, confirmed all-inclusive qualifying price and currency, and accepted agreement version and time. Confirm that the displayed details are correct before you submit acceptance or pay. Ask for a correction if they are not.

For online signup, your typed full name and affirmative acceptance record your intention to accept this agreement electronically. Continuing referral benefits still require confirmed successful online payment for the qualifying purchase. An applicant-specific record is kept with the exact accepted terms and offer. Blank fields in a reusable document copy do not represent a completed or signed application.

## 12. AGREEMENT ACCEPTANCE AND SIGNATURES

For online enrolment, the applicant's typed full name and affirmative acceptance are recorded through the signup form as described in sections 3 and 11. The fields below provide an applicant-specific record or a separately executed copy. This generic reusable template is not a record of a signature already given.

### AMBASSADOR

Signature: _____

Name in print: _____

Date: _____

### FOR AND ON BEHALF OF LUXELINE PTY LTD

Signature: _____

Name in print: Love Ajuaye

Title: Executive Creative Director

Date: _____

PROGRAM CONTACT DETAILS

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| Email | info@luxeline.com.au |